

APPENDIX

Borrower	Received notices about IDR options?	IDR discussed during phone call?	Sent IDR application?	Applied for IDR?	Determined ineligible for IDR?	Requested forbearance after being advised about IDR?
CC	✓	✓	✓		✓	✓
NN	✓	✓	✓		✓	✓
AS	✓	✓			✓	✓
CP	✓	✓	✓	✓	✓	✓
FB	✓	✓	✓	✓		✓
UE	✓	✓	✓	✓		✓
VH	✓	✓	✓	✓		✓
MP	✓	✓	✓	✓		✓
JB	✓			✓		✓
RD	✓	✓	✓	✓		✓
ZB	✓	✓	✓	✓		✓
LF	✓	✓	✓	✓		✓
KR	✓	✓				✓
GJ	✓	✓	✓	✓		✓